



Vytec

# CUSTOM VOICE APPLICATIONS

Consult. Design. Deliver. Execute.

## **VYTEC - CUSTOM VOICE APPLICATIONS**

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Enabling businesses of various sizes realise the benefits of the latest Enterprise Voice Collaboration platforms and solutions, whilst leveraging their existing technology investment.



# FLEXIBLE INTEGRATED BESPOKE

Voice applications that deliver complex calling and voice requirements that don't fit into the 'standard' mould.

The problem with more complex calling and voice requirements are that there is often not a single platform that can deliver the solution end-to-end. In many cases, this drives enterprises to compromise on their vision or outcome to fit the solution to the platform.

Our approach is to look first at the your end-to-end requirements and understand the business need in detail. We then seek to apply our suite of platforms and technology to your problem and build an overall solution that fits the requirements then bind the whole solution together.

Your voice application doesn't need to be an island. If you need to integrate calling, voice or reporting into your existing platforms or processes, we can build the integrations for you. Whether your requirement is complex or you just need a partner to build integration for you, we have the skills to deliver on your requirements.



# CAPABILITIES AND BENEFITS

## **Custom solution**

You don't need to make the square peg fit in the round hole. We design and build the solution to meet your exact needs.

## **Flexibility in hosting**

The solution can be hosted in THE public cloud or our virtual private cloud which provides both added security and Australian hosting if those are requirements.

## **Best of breed technology**

You don't need to settle for the capabilities of one platform. Our team will bring together multiple platforms and technologies to meet your needs and build the integration between them to ensure your application performs the way you want.

## **Advanced reporting**

Get the insights you need to manage your business. We can provide customised, advanced reporting from any data in the solution and work with you to configure reporting for your specific needs.

## **Integration**

Whether your complex application needs bespoke integration or you need your voice solution integrated with your broader IT environment, we can build the integration necessary to meet your requirements.